



Innovation, Science and
Economic Development Canada
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Innovation, Sciences et
Développement économique Canada

PROTECTED

Your File Votre référence
2020_017449

Our File Notre référence
A-2020-00915 / MP

EMAIL

March 25, 2022

Sharon Noble
818 Bexhill Place
Victoria, British Columbia V9C 3V5

Dear Sharon Noble,

This is in response to your revised request submitted under the *Access to Information Act* (the *Act*) for: **"I am requesting detailed audit information for the last 5 years with results on cell phones tested to determine if the radiofrequency radiation emitted is within Safety Code 6 limits. I would like the following: - Was the phone provided directly by the manufacturer or was it "off the shelf"; - Manufacturer and model of the phone tested: - Emission levels found: - If the SAR exceeded 1.6W/kg, what actions, if any, were taken."**

Enclosed is a copy of the information relevant to your request which is being released to you in its entirety.

The results were obtained following test-specific methodologies established in RSS-102, the IEC's 62209 series of standards, other recognized procedures specified in the Federal Communication Commission (FCC) RF Exposure Knowledge Database (KDB) publications as well as other supplementary procedures and notices referenced on ISED's website. Testing was carried out using fully calibrated measurement systems that conform to their respective IEC standard specifications and system validation requirements.

Please note that for rows pertaining to Google, the manufacturer communicated that the SAR differences noted herein occurred only occasionally, primarily in weak-signal conditions, and only in a sub-set of radio bands.

For rows pertaining to Razer, ISED expedited a request to Health Canada for a health impact assessment. Health Canada confirmed the levels were below the threshold for any adverse health effects. ISED immediately engaged the manufacturer to initiate a resolution. The manufacturer provided an automated mandatory firmware update to the devices to resolve the issue. ISED evaluated the device following the firmware update and confirmed the device was brought back into compliance.

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For your information, you are entitled to file a complaint with the Information Commissioner within sixty days from the receipt of this notice. Notices of complaint may be sent to: Office of the Information Commissioner, 30 Victoria St., Gatineau QC K1A 1H3.

Should you have any questions, please contact Maria Perocchio at 343-573-2892 or by email at maria.perocchio@ised-isde.gc.ca.

Sincerely,

On behalf of Christopher Parsons
Director, ATIP Services

Enclosure: 4 pages